



E Series Control Panel: Error Codes & Fixing Common Errors

Error Number	Meaning	Solution
8	Emb Light Not on but Pull Bar	Need to confirm design on screen
12	Stop Not in Place	Tap blue 100 icon on home screen;
		See page 2
13	Frame over border	Frame out of sewing field – Turn off
		and manually move with hands to
		center.
18	Color changing half rotation abnormal	Adjust by turning the handwheel by
		hand; see page 4
19	Needle position abnormal	See page 4; turn color change knob by
		hand until a needle number appears
		on the home screen
169	Spindle Drive Error	1. See page 3
26	Trimming not in place	1. Turn trim motor knob counter
		clockwise until it stops
		2. Take off needle place to ensure
		the moveable knife is tucked
		under the black fixed knife
		See page 6 for more details



12: Stop Not in Place - (yellow slash over the 100 icon)



1. Clear the error (Press the arrow going out the door)



2. Press the 100 Button on the Control Panel (This will recycle the machine back to 100)

If no, push in the black knob on the right of the machine and turn counter clockwise until you reach 100 (Look in Sightglass to see the degree wheel)



169: Spindle Drive Error- (yellow slash over the 100 icon on the control panel)



- 1. Clear the Error (Press the arrow going out the door on the pop-up
- Manually rotate the degree wheel using either the big black knob (1501C model) or allen wrench (C5 and Echo models) until you reach 100 - Look through the eye glass to see what degree you are on - the yellow slash over the 100 icon on the top left of the control panel should go away.
- 3. Turn the machine off

4. Turn the machine back on and push the 100 icon on the control panel.





<u>19: Needle Position abnormal</u> - (The needle at the top of the control panel will not have a number next to it)



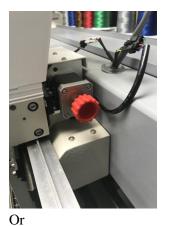
Needle icon at the top of the control panel will not have a number next to it (see picture)



Clear the Error - Press the arrow going out the door



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Turn the red, black, or silver knob Behind the head on the right side of the machine very slowly left or right until a number appears next to the needle icon.

The control panel will now look like this:





26: Trimming Not in Place-moveable knife is stuck out of position



Underneath your machine you will feel a knob that looks like this

Turn this knob counter-clockwise to return the moveable knife (underneath the needle plate) to the home position. To see what the knife should look like at that position, see the pictures below:



Knife out of Position

Knife in the Proper Home Position

